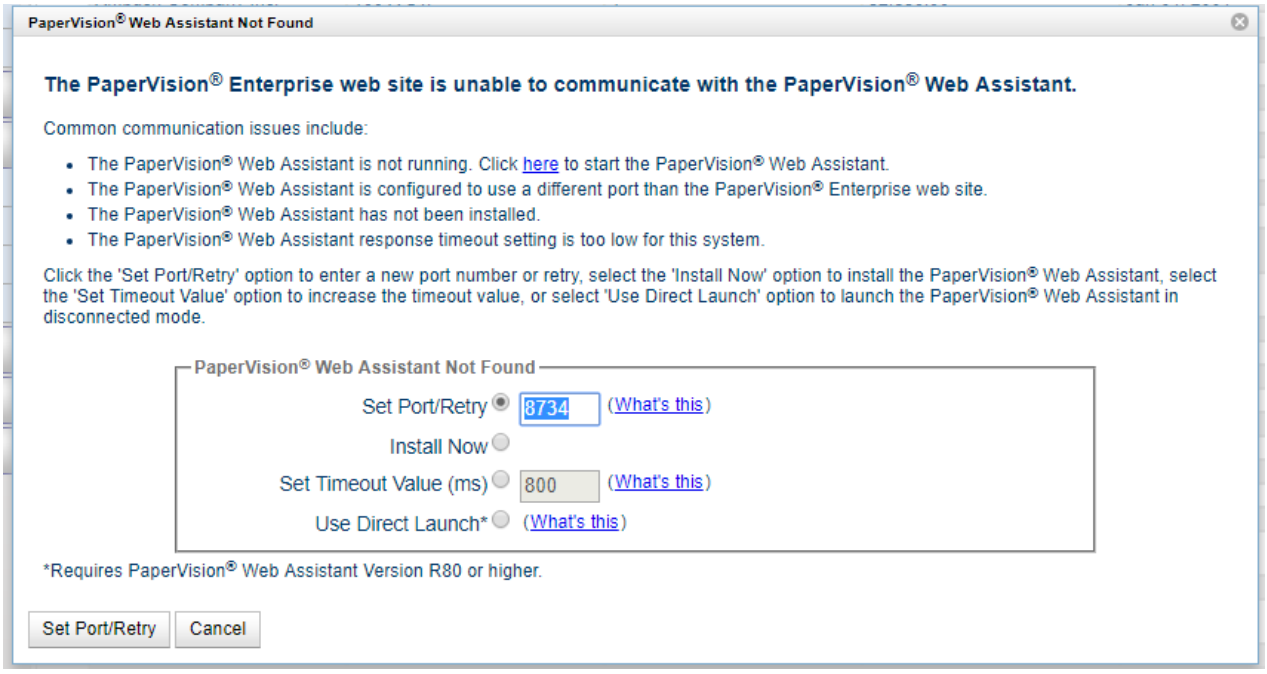
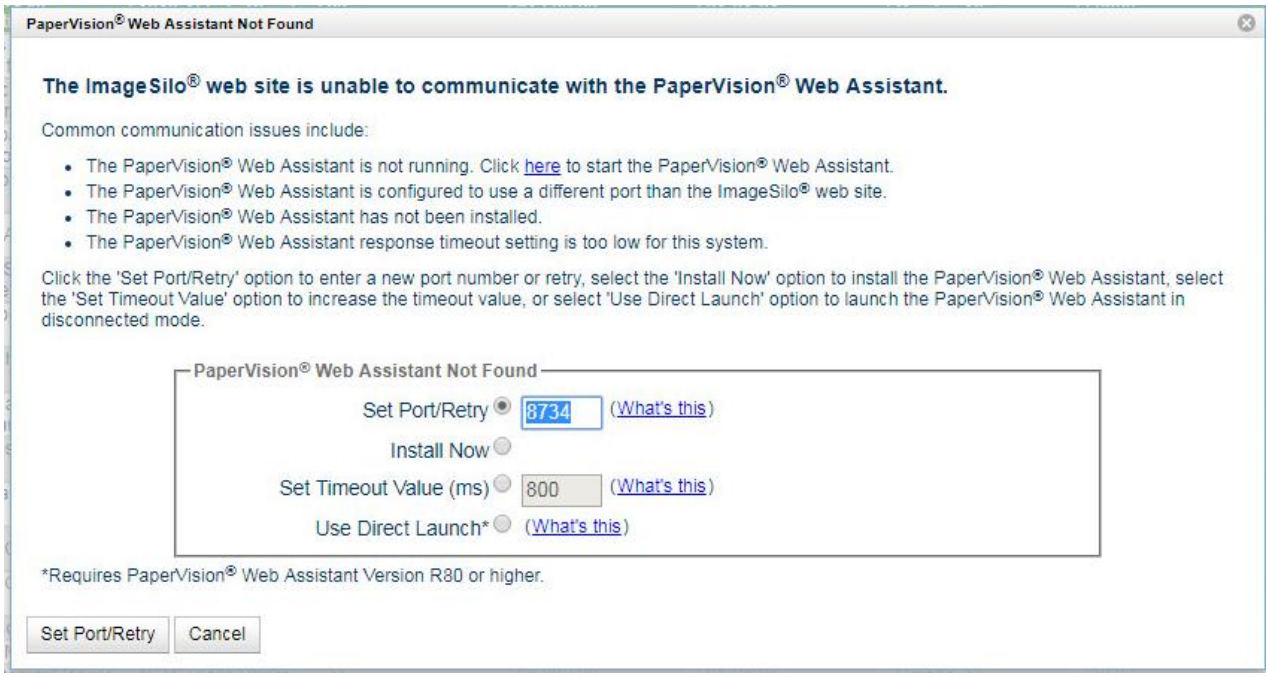
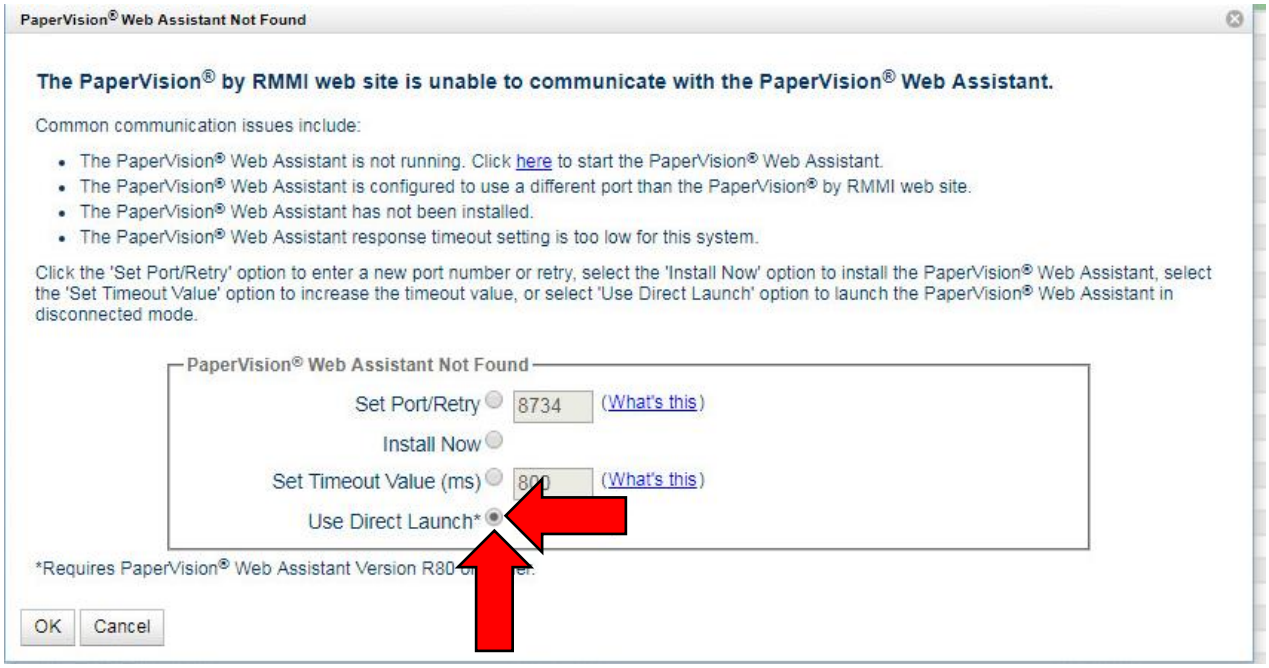
How To Correct Error Message “PaperVision Web Assistant Not Found” Internet Explorer

1. If you receive the error message below, please follow the steps in this guide in order to get your document viewer functioning correctly again.

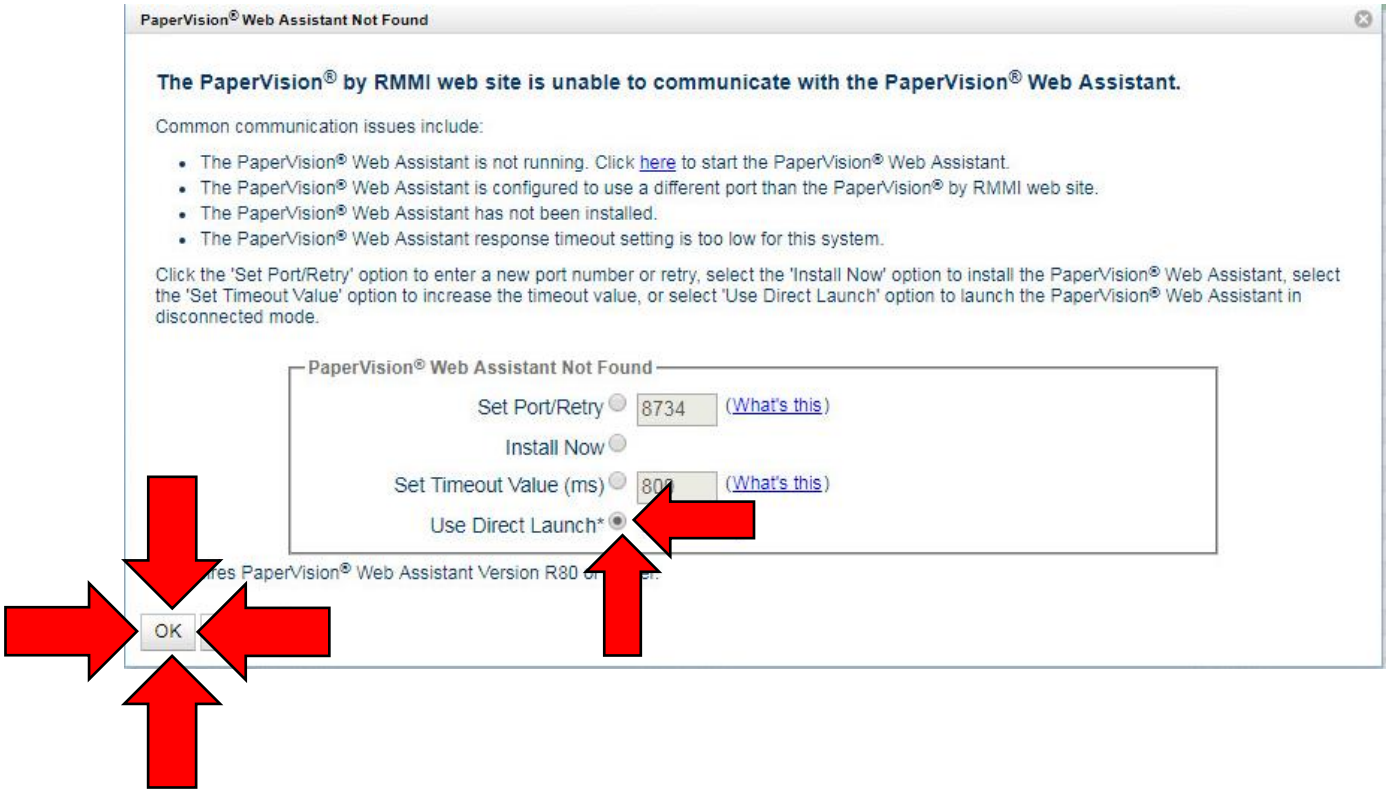




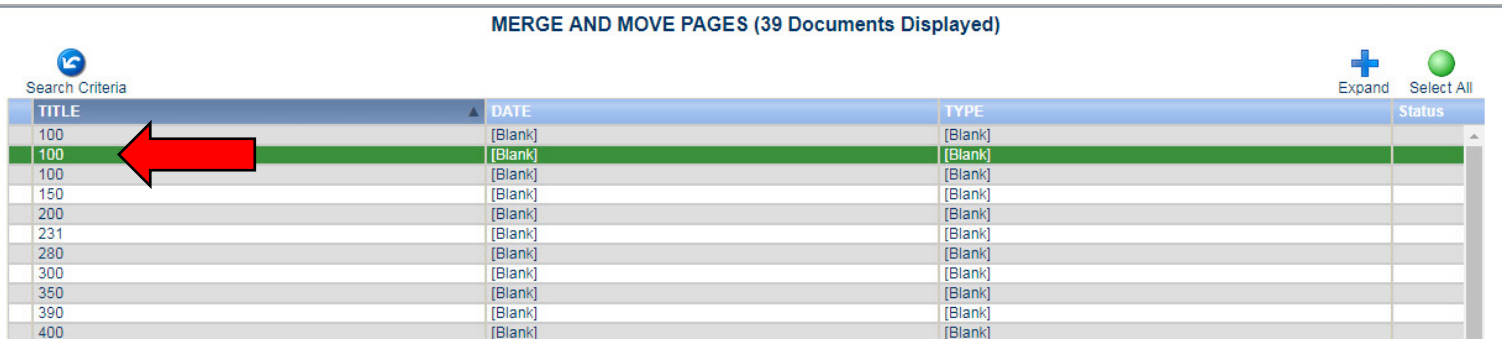
2. Please select/click the radial button next to the text “Use Direct Launch*” as seen below.



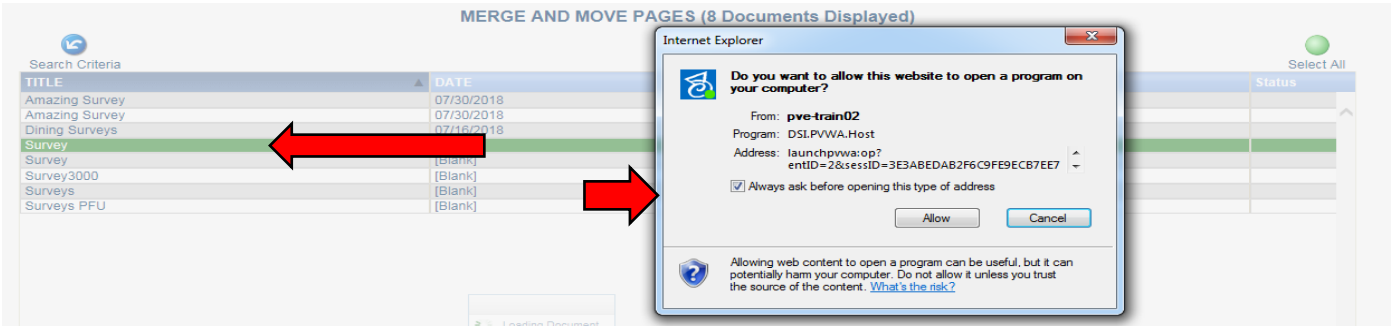
3. After clicking/selecting the radial next to “Use Direct Launch*”, please click/select the “OK” button at the bottom left to save this change as seen below.



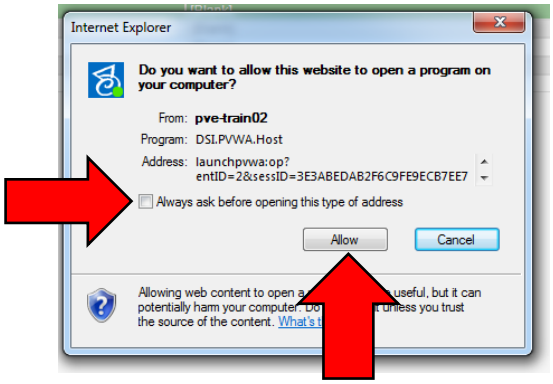
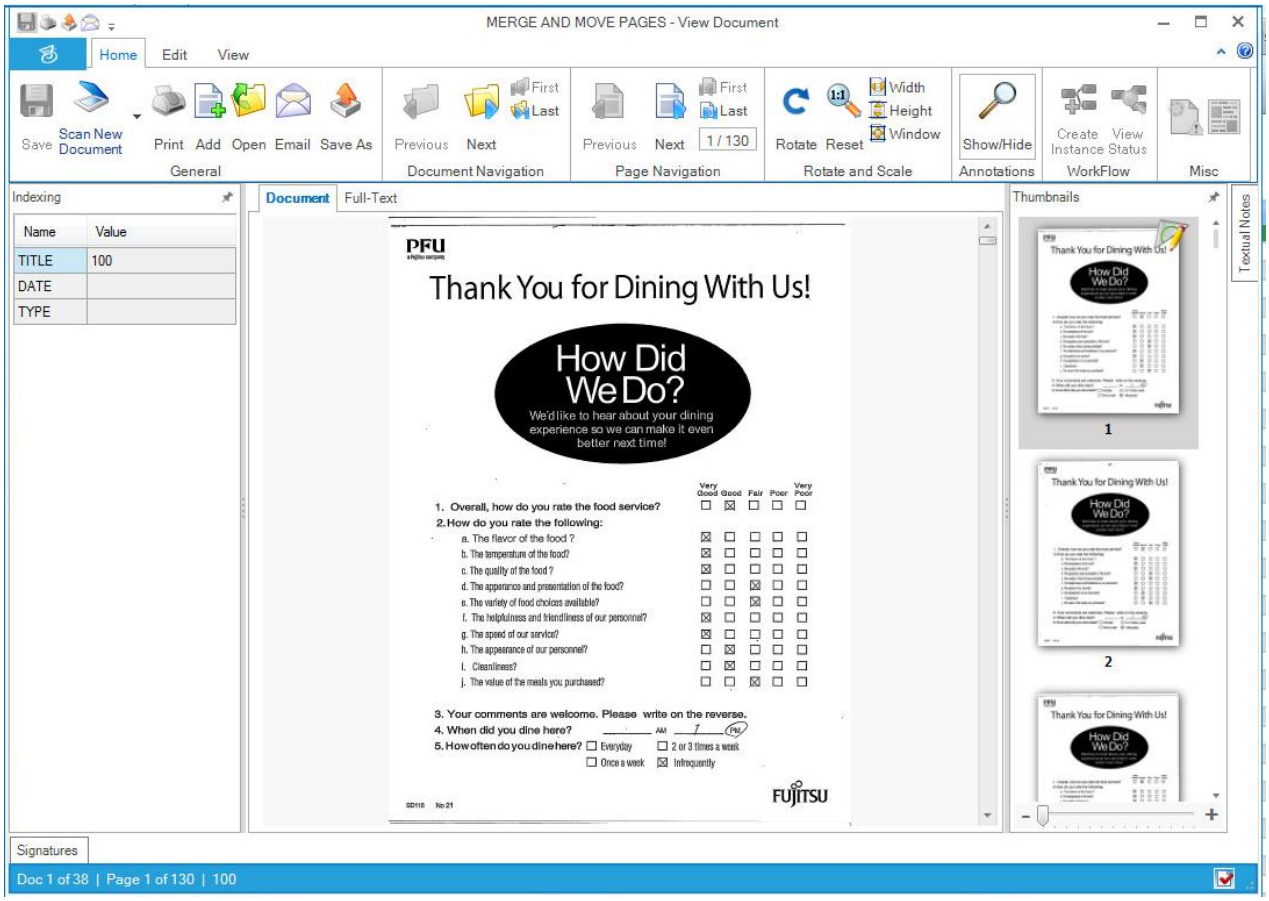
4. After completing the previous steps you will now have to double click/select a document again to proceed to the next steps.



5. After double clicking/selecting a document to open, the following popup box will appear "Do you want to allow this website to open a program on your computer?" as seen below.



6. Please un-check the box "Always ask before opening this type of address", and click the "Allow" button.



7. The PaperVision Web Assistant will now open and appear as seen below with your document ready to view as seen below.